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Mr. Alex Pilar
Executive Vice President,
Managing Director, IT Services
Deutsche Post DHL Group

**Alex Pilar** is Executive Vice President and Managing Director, IT Services, for Deutsche Post DHL Group — the world's largest logistics provider, with operations in over 220 countries and territories.

Alex's 25-year career with the Group started in 1991 as an IT Manager for DHL Express in the Czech Republic. Within five years, he became Managing Director of DHL in the Czech Republic.

In 2001, he moved to London where he took on the role of Global Program Director responsible for driving IT integration across all the DPDHL divisions. This included the establishment of its IT Services Center in Prague. In 2006, Alex became Executive Vice President of IT Global Business Services & Corporate Center in Bonn, at the Group's global headquarters.

Two years later, he crossed over to DHL Supply Chain as Chief Information Officer, going on to serve as Chief Operations Officer in 2009. His Portfolio was later extended to lead the division's Global Solution Design and Product Development efforts.

Early in 2015 he was appointed as EVP, Managing Director, IT Services, based in Prague, Czech Republic.

## **Synopsis:**

## Future of Project Management – Courage to learn, unlearn and innovate

The business environment is uncertain and changing rapidly. Small start-ups are challenging the giants of industry, customers expect instant gratification and there is digitalization of everything.

The focus of this talk is to discuss how digitalization is disrupting all kinds of businesses and forcing the project management discipline into a rethink. Automation and machine learning are opening up tremendous opportunities. In this complex environment, what's really needed to bring project management to the next level of operational effectiveness is the collaborative co-existence of various modes, like agile, PMP and Prince 2. We also need an open mindset that's comfortable with integrating data analytics and machine learning — or the next technology on the block — into the PM toolbox.

This requires smart people, great communication and a need to constantly refresh the skills in our teams. The winners will be the ones who are able to catch a great wave at the right time, embrace the change and have the courage to unlearn, learn and innovate.

Alex Pilar.docx Page 1 of 1