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Boon Nam has over 20 years of management experience in IT, holding management portfolios in IT governance, planning, architecture, quality and process improvement, application development, operations and outsourcing. He has also developed and implemented various IT management processes, and successfully led IT organisations in achieving CMM / CMMI Level 3. At ISS, he oversees the IT Service Management practice area. In addition, he also teaches and consults on enterprise architecture, business analysis and IT process improvement (eg. IT service management and CMMI)..

Synopsis:

"COBIT as Leadership Framework for Leading Change and Transformation"

COBIT is a very well established best practice framework in the IT industry. It is more widely known as a governance and management framework but it is also very well placed to provide guidance as a leadership framework for Leading Change and Transformation. This talk will provide an introduction into COBIT and show how it can provide a valuable and comprehensive guidance to leading IT organisations in transformational change.